GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:885
ANSWERED ON:27.11.2014
RAILWAY TICKETS AT POST OFFICES
Singh Shri Rakesh

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Railways propose to introduce facility of ticket reservation at the post offices across the country;

(a) if so, the details and the present status thereof;

(b) the details of the post offices and other places identified for the purpose in the country, zone-wise including Jabalpur zone;

(c) The extent to which this facility is likely to reduce the crowd at the existing reservation centres; and

(d) the other steps taken/proposed to be taken by the Railways in this regard?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI MANOJ SINHA)

(a) to (e): A statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (e) OF UNSTARRED No.885 BY SHRI RAKESH SINGH TO BE ANSWERED IN LOK SABHA ON 27.11.2014 REGARDING RAILWAY TICKETS AT POST OFFICES

(a) to (c) : Yes, Madam. Computerised rail reservation system facility is presently available at 277 post offices. The zone-wise detail is as under:

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Central Railway  23
Northern Railway  23
East Coast Railway  10
North Western Railway 5
East Central Railway  6
South Central Railway 55
East Railway   3
South East Central Railway 15
Konkan Railway  2
South Eastern Railway 8
North Central Railway 3
Southern Railway  31
North Eastern Railway 24
South Western Railway 31
Northeast Frontier Railway 16
West Central Railway 1
Western Railway  21
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(d): Provision of computerised Passenger Reservation System (PRS) counters at Post Offices has increased the reach of reserved ticketing to the passengers.

(e): To improve the system capabilities the enhanced e-ticketing system has been developed to support 7200 tickets per minute as against 2000 tickets per minute and allow 1,20,000 simultaneous users at any point in time. Further, with a view to expanding the facilities for issue of tickets (both reserved and unreserved), it has been decided to allow public private partnership in establishment and operation of computerised PRS cum Unreserved Ticketing System (UTS) terminals at centres which shall be called Yatri Ticket Suvidha Kendra (YTSK).